



eTrust[®] Internet Security Suite

Features, Functions, Benefits

eTrust[®] Internet Security Suite

Feature	Function	Benefit
Improved User Interface	Providing simplicity and superior ease-of-use, the unified user interface allows easy access to all features and functions.	Assists you in quickly setting preferences, checking program status, and maintaining a secure PC.
Developed and Supported by the worldwide CA Security Advisory Team	Worldwide, around the clock labs detect and remove threats before they can compromise your PC. Leverages the same technology that is used by major corporations and government agencies worldwide.	Ensures your PC is fully protected from a wide range of Internet threats.
Low Overhead	Requires only 55 MB of hard drive space, and provides quick, efficient scanning engines.	Provides better compatibility with other applications, and allows for faster scanning times and downloads of virus updates.

eTrust[®] EZ Antivirus

Feature	Function	Benefit
Scheduled and On-Demand Scanning	Allows you to run a scan at any time, or schedule scans to occur at pre-selected intervals and times.	More convenient, less PC downtime.
Automatic Email Scanning	Automatically scans inbound email and email attachments for all POP3 email clients, including Microsoft Outlook, Outlook Express, Netscape Mail, Eudora, Pegasus and others.	Provides protection against viruses that arrive via email, rather than waiting for the virus to be detected as it executes.
Real-time Scanning	Scans files when they are opened, closed or saved to your computer.	Proactive protection stops viruses from entering your computer in real-time.
Archive Scanning	Scanning for compressed archives will scan for viruses in files ending in the following extensions: arj, bzip2, cab (MSZIP and LZX), CA Zip, gzip, jar, lha, MS compress, rar, tnef, unix compress, zip and mail files: MIME, uuencode, binhex.	Enhanced scanning to protect your PC from resident viruses in compressed files.
Heuristic Scanning	Stops new and unknown viruses even before they are detected by signature files.	Preventative protection to detect newly discovered viruses.
File Scanning Exclusion List	File Exclusion List allows you to exclude specific files and folders from scans.	For the advanced user who would like to keep their compressed files from being scanned.
File Quarantine	Removes malware from its current location to a secure quarantine area.	Allows you to further review the file detected as a virus, and research more information about the specific threat.
Interactive Virus Detection Messages	When real-time scanning detects a virus, a pop-up message provides a link to the CA Virus Information Center entry for the specific virus found.	Provides you with essential information about the specific threat found.
Fully Automatic Signature Updates	Configured to automatically update your virus signature files every 24 hours.	Easily and effectively addresses the #1 reason PC users suffer virus



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Features, Functions, Benefits

		attacks: out-of-date signature files.
SMART AutoDownload	AutoDownload detects exactly which viruses you are protected against, and allows it to update your PC only with the necessary signature files, providing a smaller download.	Reduced signature download size allows for quicker updates for a more positive user experience.
Advanced Help System	Help tools available off-line, including integrated error messages, links from the software into the product help, as well as a troubleshooting tool.	Allows easy access to help, allowing you to diagnose problems and utilize found resolutions.
Flashing System-Tray Icon	Flashing System-Tray Icon alerts you to critical errors and other important information.	Alerts you to errors so that updates are not missed without notice. Easy one-step click-through to review the error log or message.
Built-In Support Reporting Tool	Allows you to send information to CA Support that may be critical to fixing a virus-related problem on your PC.	Saves time “back-and-forth” with Support by allowing you to answer all questions with one report.
Password Protected Program Options	Allows you to create a password to protect eTrust EZ Antivirus options, so changes cannot be made by unauthorized users.	Reduces the risk of unauthorized access, which can lead to a virus attack.
ICSA Certification	The most widely recognized organization for testing and certifying antivirus software is the International Computer Security Association (ICSA). To be certified by the ICSA, the software must detect 100% of viruses “in the wild” (in general distribution), and at least 90% of the more than 6,000 test viruses.	eTrust EZ Antivirus is ICSA-certified, providing third party validation of its effectiveness.

eTrust[®] Personal Firewall

Feature	Function	Benefit
Ease of Use	Pre-loaded security settings created through expert research to reduce firewall warnings for known programs.	Less alerts with more protection; using these expert settings keeps you secure.
	Automatic Network Detection identifies the addition of a new network, and runs a wizard to ensure proper security level configuration.	Ensures proper protection through your local network or router configuration quickly and easily.
	Hardened Security “hacker-proofing” defeats hacker attacks that directly target eTrust Personal Firewall.	Remain safe even against targeted attacks.
	Backup and Restore saves, exports, and imports your entire eTrust Personal Firewall security policy with the press of a button.	Allows you to back-up your security policies, as well as manage multiple policies for use in different situations. Also, import your policy onto multiple PCs.
Firewall	Basic firewalls simply examine and evaluate each packet of data sent to them as a standalone case; a Stateful Firewall considers each packet in its context. This means that basic firewalls can be fooled by hackers or worms who send packets falsified to look like replies to requests from your PC. The Stateful Firewall in eTrust Personal Firewall renders your PC impervious to such	Top-of-the-line technology protects you against even advanced intrusions.



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Features, Functions, Benefits

	spoofing and probing attacks.	
	Intrusion Blocking recognizes and alerts you to the most dangerous hacker threats.	Automatically recognizes intrusion attempts and protects your PC from sabotage.
	Stealth Mode suppresses automatic TCP/IP responses on unused ports including RST and ICMP responses.	Hides the protected computer from hackers searching for vulnerable computers on the Internet – a serious big problem for always-on connections. If you cannot be seen, you cannot be targeted.
	Expert firewall controls allow ultra-granular, traditional firewall rules, including port, protocol, application, time of day, and more.	Gives expert users, developers, and security professionals precision control over their security.
	Zones are distinct security levels and application permissions for “Trusted” and “Internet” zones enable controlled and flexible Internet access.	Allows you to keep security levels high for access from the Internet, while keeping local and VPN network access safe.
Program Control	Outbound Program Control informs you when an application attempts to access the Internet.	Bans unauthorized and unknown programs from stealing private data and sending it back out over the Internet.
	Automatic Program Configuration identifies programs by their MD5 signature, and sets up an automatic configuration based on expert policies on the Internet.	Makes common program decisions automatically by providing you with up-to-the-minute advice on which programs are safe and which are dangerous. This also reduces the amount of alerts you see.
Alerts	Color-coded and rated program, firewall, and custom alerts divide alerts into four types .	Gives you instant, specific recommendations on how to handle programs’ attempts to access the Internet, intrusion attempts, and other security events.
	In-client logging keeps detailed security event information at your fingertips.	Keeps track of security events so you can review them at your convenience.
MailSafe	MailSafe quarantines suspicious attachments: 47 different suspect file types. Prevents the attachments from auto-launching or being opened inadvertently.	Protects you from sending or spreading email-borne viruses; helps defend against unknown viruses that are not yet identified by antivirus signature files. This is especially useful when a virus first surfaces and a cure is not yet available.
	Outbound MailSafe monitors outgoing email for virus-like activity and halts it before it can do damage. Intercepts accidental transfer of potentially dangerous email attachments.	Keeps you from inadvertently sending virus-infected email to anyone else. Provides critical last-ditch protection for common socially engineered email viruses.
Privacy	Cookie control protects against third party spying by distinguishing between cookies used by sites you trust and third party spying sites.	Makes surfing private and convenient. Lets you prevent websites from tracking your behavior.



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Features, Functions, Benefits

	Ad Blocking cuts out pop-up and pop-under ads.	Removes annoying ads, letting you surf in peace.
	Cache cleaner allows for on-demand or scheduled cleaning of sensitive browser history as well as file clutter on hard disk.	Makes your PC more efficient while protecting your privacy.
Identity Theft/Fraud Prevention	ID Lock alerts you whenever your personal information is about to leave your computer through the Internet or email, and allows you to block the transmission.	Know that your personal data will not ever leave your PC without you knowing about it first.
ICSA Certification	A widely recognized organization for testing and certifying PC firewall software is the International Computer Security Association (ICSA). To be certified by the ICSA, the firewall software must support networking programs as well as defend against attacks. In addition, the products logging capability is tested.	eTrust Personal Firewall is an ICSA Certified PC Firewall, providing third party validation of its effectiveness.

eTrust® PestPatrol® Anti-Spyware

Feature	Function	Benefit
Comprehensive Spyware Detection and Removal	Detects and Removes: <ul style="list-style-type: none"> • Spyware that “phones home” information about you, your computer and your surfing habits • Adware that displays unwanted advertising and can slow your PC to a crawl • Keyloggers that can record every keystroke you make, then steal your passwords and other personal data • Browser Hijackers that can change your homepage and search results • Remote Access Trojans (RATs) that allow an attacker to remotely control your computer 	Protects against a wide range of spyware threats that can lead to unauthorized access, information theft and diminished system performance.
On-Demand & Scheduled Scanning	<ul style="list-style-type: none"> • Active Protection kills active pests in memory and removes spyware cookies before they can “phone home” • Launch scans on-demand, or schedule regular scans to meet your needs • Custom scans allow you to select specific disks, files and folders to scan 	Proactively protects against new spyware threats.
Automatic Pest Updates	<ul style="list-style-type: none"> • Downloads and installs updates automatically, whenever they are available • The extensive pest database is continually updated 	Helps ensure up-to-date protection against the latest threats.



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Features, Functions, Benefits

Automated Alerts and Logs	<ul style="list-style-type: none"> Automated alerts arrive when a new pest is detected Scan results tell you the specific threat level of pests found, and allow you to link to an extensive pest database for more information You can define “safe lists” or exclusion files of authorized applications, to prevent false alarms Pest detection logs are also created in real-time 	Assists with risk evaluation and provides flexibility.
Industry-Leading Pest Research	<ul style="list-style-type: none"> Supported by the CA Security Advisory Team, a complete threat management resource Network of rapid response centers located across every continent Provides 24x7 support 	Can be depended upon for rapid, effective spyware detection and removal.

eTrust[®] Anti-Spam

Feature	Function	Benefit
Blocks 100% of Spam	Only allows mail from your white list of approved senders to reach your Inbox	Eliminates time wasted deleting emails, creates a user-friendly email environment, and helps provide a safe atmosphere for minors.
Works Simply and Easily	<ul style="list-style-type: none"> Integrates seamlessly with Microsoft Outlook/Exchange upon installation All features are available directly from the toolbar in Outlook or Outlook Express No complicated content filters to set up or manage 	eTrust Anti-Spam is the only spam filter that is easier to use than the DELETE key. No complicated configuration or training necessary.
Automatically Manages White List of Approved Senders	<ul style="list-style-type: none"> Automatically compiles and manages your white list of approved senders Adds approved senders to your list automatically as you send and respond to messages Correctly handles messages from mailing lists when you block or approve selected messages 	Allows you to use email effortlessly without wasting time creating personal white lists and rules.
Suppresses New Mail Notification for Spam	<ul style="list-style-type: none"> Users are only notified when new mail is received from approved senders Mail notification is suppressed when inbound messages are diverted to the quarantine folder 	By eliminating interruptions from spam, eTrust Anti-Spam improves your productivity.
Protects Multiple Email Accounts	Monitors inbound messages for Microsoft Exchange and any POP3 mail accounts that are configured in Outlook, including complementary products such as YahooPOPs! and AOL2POP	Offers complete spam protection for those who use multiple email accounts.
International Language Support	<ul style="list-style-type: none"> Properly filters spam sent in any language Automatically works in English, German, French, Italian, Spanish, Brazilian Portuguese, 	Even if your native language isn't English, or if you correspond with people in other languages, eTrust



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Features, Functions, Benefits

	Chinese, Japanese and Korean	Anti-Spam works for you, too.
Anti-Phishing and Fraud Protection	<ul style="list-style-type: none">• Uses industry-standard authentication methods to determine if an email is actually from the sender indicated on the message• Displays a clear visual warning on suspicious emails	Combined with the ability to keep all email out of your Inbox unless it is sent by someone you know, this additional authentication information provides you with the best possible protection against fraud and forgery.
Supports Bonded Sender	Allows mail from legitimate senders of commercial email (e.g. order confirmations from Amazon) to be delivered to your Inbox	Allowing important emails that could otherwise be deemed spam eliminates time spent searching your quarantine folder.
Email Search	Creates a comprehensive search index of the information stored in Outlook, so you can quickly and easily find messages, attachments, appointments, contacts, journal entries and notes (For English language Outlook and Outlook Express only)	Drastically reduces the time you spend filing, sorting and searching through your email archives and other information in Outlook.
Spam Score	Automatically 'scores' the spam in your Quarantine folder, allowing you to sort your quarantined mail based on its likelihood of being spam	Helps you easily determine which messages are most likely to be spam, and allows you to take the appropriate action. This results in less time reviewing quarantined mail, and less likelihood of missing a good email.
Clean Existing Email Folders	Allows you to easily remove, from any mail folder, any emails from people not on your Approved Senders list	Helps keep your mail folders tidy and organized.
Automatic Updates	Automatically installs new features as they become available, with your approval	Keeps your protection up-to-date with the latest features and technology.